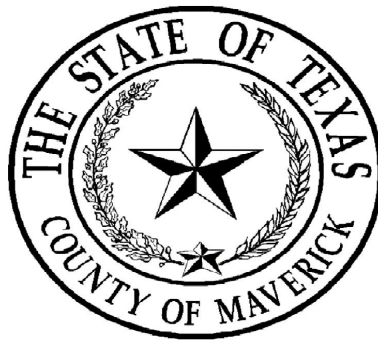


MAVERICK COUNTY, TEXAS



REQUEST FOR PROPOSALS “RFP# FY26-07: SUPPLY OF INTERNET SERVICE PROVIDER (ISP) SERVICES”

Deadline: August 31st, 2026

Maverick County Request for Proposals

SUPPLY OF INTERNET SERVICE PROVIDER (ISP) SERVICES

Notice is hereby given that Maverick County is seeking Request for Proposals from qualified and experienced Vendors to provide Internet Service Provider (ISP) services to include physical networking infrastructure. RFP packages can be obtained from the County Auditor's Office located on 370 N. Monroe St.; Suite 1; or by e-mail copurchasing@co.maverick.tx.us and at the County's website co.maverick.tx.us

Proposals are due at the
Maverick County Clerk's Office
500 Quarry, Suite 2
Eagle Pass Texas 78852

No later than 2:00 p.m. CST on August 31st, 2026

Proposals should be submitted by sealed envelope and marked:

RFP# FY25-07: "SUPPLY OF INTERNET SERVICE PROVIDER (ISP) SERVICES"

**PROPOSALS RECEIVED AFTER THE DEADLINE TIME WILL BE
RETURNED UNOPENED**

MAVERICK COUNTY RESERVES THE RIGHT TO REJECT ANY OR ALL PROPOSALS

Maverick County: Supply of Internet Service Provider (ISP) Services

Statement of Purpose

Maverick County is seeking proposals from qualified and experienced Internet Service Providers (ISPs) for internet and broadband internet services to provide the connectivity requirements of all its accounts. The service shall begin once the contract has been awarded to the selected ISP.

The County has approximately 25 locations throughout the County; a list of these locations will be provided on this package. The respondent's submission shall have accurately described your understanding of the objectives and scope of the requested products and services and provided an outline of your process to implement the requirements of the Scope of Work and Services.

The provision of a safe, reliable and high – quality internet service supply is essential to the Maverick County. The County seeks an RFP that is prepared to provide a reliable internet services supply and a high level of customer service. The selected bidder will work with County's IT staff to coordinate the transition from the existing services and implement the replacement service with a minimum amount of disruption and downtime. The pricing options submitted by ISPs to this Request for Proposals (RFP) for these services must be competitively priced and offer ongoing value to the County.

Background

Maverick County IT staff are responsible for ensuring that internet services are provided to all its facilities in safe, reliable, and fiscally responsible manner. Key objectives for the County include minimizing energy costs, ensuring no interruption of connectivity at key facilities, and maintaining a close working relationship with internet suppliers.

General Provisions

Proposals for burstable services will be considered, but pricing must include detailed minimum and maximum limits. Even though certain details may have been inadvertently omitted in this document, it will be the responsibility of the Proposer to verify the completeness of the material lists and the ability to meet the needs of the specifications and the project.

Proposal Submission Date

Proposals must be delivered no later than 2:00 p.m. CST on August 31st, 2026 and all proposals received will be publicly acknowledged on the next Commissioners Court meeting. Late proposals will not be accepted. Maverick County reserves the right to issue additional instructions or requests for additional information.

Format of Proposal

One (1) original copy and two (2) printed copies of proposals must be received by Maverick County on or before the submittal deadline and shall be delivered to:

Maverick County Clerk's Office
500 Quarry, Suite 2
Eagle Pass Texas 78852

No later than 2:00 p.m. CST on August 31st. 2026

Proposals should be submitted by sealed envelope and marked:

RFP# FY26-07: "Supply of Internet Service Provider (ISP) Services"

Only proposals mailed (NO E-MAIL), and received at the Maverick County Clerk's office, will be considered. All proposals should contain all the required information in this RFP to allow the County to properly evaluate submissions.

Submittal Requirements:

In a single, sealed package, the Proposer will submit one (1) unbound original response (mark "Original" on this document), and two (2) copies marked as "Copy" of the proposal.

Each proposal shall include, as a minimum, the following information:

- A. Execute "Form A" Offer Statement and Business Information. An individual authorized to bind the Proposer must sign the statement and date the signatures actual date signed.
- B. List the name and phone number of the representative authorized to negotiate on behalf of the Proposer and answer any questions regarding the proposal.
- C. Include acknowledgement of any RFP addenda. Addenda will be posted on the County's website" co.maverick.tx.us or may be obtained by calling the purchasing office at 830-773-3708 or emailing copurchasing@co.maverick.tx.us . It is the proposer's responsibility to obtain any addenda.
- D. Cover Letter and Description of Services: Provide a one- or two-page cover letter providing the following: A statement of the firm's understanding of the services required. Additionally, in this section, please outline your reliability strategy. The internet services will be supporting public safety systems; some of which are cloud-based computing systems. Uptime and reliability are of utmost importance. Include the name, title, phone number, email address and street address of the person in the firm's organization who will respond to questions about the submittal. Highlight the firm's ability to perform the scope of work. Include any exceptions taken to the listed specifications and any additional requirements/responsibilities requested to perform listed services. (The information provided in this section will be considered in evaluating the criteria: "Meets/Understands needs of the County and Compatibility with system.")
- E. Firm Profile & Qualifications & References: This section should include a description of the firm's qualifications and abilities for performing the proposed work. The County wishes to contract with an experienced service provider. Provide the following information: firm's name, email address, website address, mailing address, physical address and phone number. Identify types of services performed, number of years in business, number of employees, and a brief statement of the firm's background, demonstrating longevity and financial stability. Financial stability may be determined by a letter from the company's bank. Include the signature of the person authorized to bind the proposing firm to the terms of the proposal. Identify any conditions, such as bankruptcy, pending merger, pending litigation, planned office closures that may impede the Proposer's ability to perform requested services. Provide a list of at least three (3) references where like services have been supplied by the proposer's firm. Provide the

name, address, phone, and email address of all references. Maverick County reserves the right to contact references in order to verify experience, reliability, and qualifications. (The information provided in this section will be considered in evaluating the criteria: “Proposer Experience”)

- F. Cost: Prices given shall be for each of the locations as marked on the table below. Provide the monthly cost for a 24-month and a 60-month term. The cost information will be considered in evaluating the criteria. Please be aware that the County reserves the right to cancel the contract that results from this RFP without penalty at any time in the event that Commissioners Court does not appropriate sufficient funds to continue the contract.
- G. Compliance to Specifications: Include detailed information regarding the products and services proposed. Include any suggestions and recommendations for product enhancements, upgrades. Demonstrate how the proposed product and services will meet the County’s requirements and specifications listed under “Statement of Work/Services Requested. The information provided will be considered in evaluating the criteria: “Compliance to Specifications.”

Inquires/Contact Information

Maverick County specifically instructs all interested parties to restrict all contact and questions regarding this RFP to written communications forwarded to the Maverick County Auditor office at: copurchasing@co.maverick.tx.us

All interested vendors that receive this RFP are responsible for notifying the County that it is in receipt of this RFP, and shall provide to the office of the County Auditor the retailer’s name, contact person, address, telephone, email address of contact person and fax number, in the event the County issues Addendum to this RFP or provides written answers to questions.

Pricing and Term

The Contract shall be in effect for an initial term of twenty-four (24) months, after this initial term; the Contract may then be extended thereafter for up to three (3) additional twelve (12) month options, subject to approval of the Vendor and the Commissioners Court. If it is in the best interest of the County, contract might be for a 60-month term subject to approval of the Vendor and Commissioners Court.

Scope of Work

The County is soliciting Proposals (RFPs) from firms who are interested and qualified to provide Dedicated Internet Service. Service providers submitting proposals for contracted service are requested to provide 24-month and 60-month pricing for each speed. Please be aware that the County reserves the right to cancel the contract that results from this RFP without penalty at any time in the event that the County does not appropriate sufficient funds to continue the contract.

All proposals must meet the following requirements:

- The County requires 25 publicly addressable IPv4 addresses.
- The successful proposer must provide work order and trouble ticket reporting procedures as well as response times and escalation procedures. The proposer will also provide 24x7x365 telephone customer support.

- The successful Proposer should provide a copy of their SLA (Service Level Agreement). The Proposer must describe specifically what constitutes an "outage" under their SLA and any remedies available to the customer if the SLA is not met.
- The successful proposer will attempt to schedule maintenance activities to the hours between 1:00 am and 6:00 am and provide the County with at least forty-eight (48) hours advance notice of any scheduled maintenance activity.
- For future growth and planning needs, please indicate the maximum supported bandwidth for Leased Lit Fiber with Internet Access that your company can support at the time of the response.

The proposer should indicate a “Go-Live” date after the agreement is fully executed. It is expected that the services will be fully operational and tested prior to that date. In order to achieve said date of service and any other deadlines set forth in this RFP without a lapse in service, the contract and services that result from this RFP may overlap with the contract and services of the County’s current Internet provider.

Technical Specifications

There is a total of 25 different sites that are included for this RFP. Each site is referred by their number and may house one or many different departments. The County Sites document provides more information of each site.

The Maverick County Network Diagram provides an overview of how the sites interconnect. There is an existing SDWAN solution connecting them. Notice that there is a Dark Fiber label but it is not a hard requirement; we are aware that different ISPs offer similar products. What matters most is the bandwidth per site.

Fiber circuits are the preferred delivery infrastructure for internet. Below is the minimum bandwidth:

	100MBx100MB	250MBx250MB	500MBx500MB	1GBx1GB	2GBx2GB
Site 1			*		
Site 2	*				
Site 3	*				
Site 4	*				
Site 5		*		*	
Site 6				*	
Site 7	*				
Site 8					
Site 9	*				
Site 10	*				
Site 11	*				
Site 12	*				
Site 13	*				
Site 14	*				
Site 15	*				
Site 16	*				
Site 17				*	
Site 18				*	
Site 19	*				
Site 20					
Site 21	*				

Site 22					
Site 23					
Site 24	*				
Site 25	*	*			

	Site 1	Site 2	Site 3	Site 4	Site 5	Site 6	Site 7	Site 8
Departments	County Judge 365th Elections County Clerk Planning Media Tech District Clerk Passport Collections	PCT 2 JP 2 NCCC Const. 2	PCT 3 SMCC	PCT 4	JP 1 Tax Office Food Pantry PCT 1	Auditors IT Treasurers HR	Nutrition	MCSWA
Address	500 Quarry St, Eagle Pass, TX 78852	352 Ruela Dr, Eagle Pass, TX 78852	2829 Sanchez Avenue Eagle Pass, TX 78852	96 Calle Siete Lomas Eagle Pass, TX 78852	1823 S. Veterans Blvd Eagle Pass, TX 78852	370 N. Monroe St. Eagle Pass, 78852	2350 East Main St. Eagle Pass, TX 78852	16179 F.M. 1021 El Indio, TX 78860
Site Size	Large	Small	Small	Small	Medium	Medium	Small	Small
Employee Size	66	12	7	3	20	20	10	15
Priority	High	Medium	Medium	Medium	High	High	Low	Low
Minimum Speed	500x500MB	100x100MB	100x100MB	100x100MB	250x250MB 1GBx1GB DR	1GBx1GB	100x100MB	100x100MB

Last Updated: 7/2/2026

Notes:

This site will act as the central hub. Highest priority possible.
As a rule of thumb, there is around one computer per person in each site.

NOTICE: THIS DOCUMENT IS CONSIDERED CONFIDENTIAL AND SHOULD NOT BE
SHARED WITH OTHER PARTIES UNLESS EXPRESSLY AUTHORIZED BY MAVERICK
COUNTY IT.

Site Size Estimations: Large
Medium
Small
More than 40
20 to 40
20 and less

Site 9	Site 10	Site 11	Site 12	Site 13	Site 14	Site 15	Site 16	Site 17
Self-Help	JP 3-1 Const. 3-1	JP 3-2 Const. 3-2	Quemado Library	JP 4 Const. 4	Const. 1	Agriculture	Maintenance Veterans	District Attorne
2064 Boulder Ridge Dr. Eagle Pass, TX 78852	3905 Deer Run Blvd. Eagle Pass, TX 78852	19799 US-277 Quemado, TX 78877	19791 US-277 Quemado, TX 78877	1152 Ferry St, Suite G Eagle Pass, TX 78852	1508 Las Quintas Blvd. Eagle Pass, TX 78852	2350 East Main St. Eagle Pass, TX 78852	455 Quarry St. Eagle Pass, TX	542 Main St. Eagle Pass, TX 78852
Small	Small	Small	Small	Small	Small	Small	Small	Medium
4	6	5	1	7	4	4	1	25
Low	Medium	Medium	Low	Medium	Medium	Low	Low	High
100x100MB	100x100MB	100x100MB	100x100MB	100x100MB	100x100MB	100x100MB	100x100MB	1GBx1GB

Site 18	Site 19	Site 20	Site 21	Site 24	Site 25
Sheriff TBDC	Road & Bridge	Waterplant	Airport	Adult Probation Juvenile Probation	Substation
1051 Balboa Jones Memorial Eagle Pass, TX 78852	3600 US-57 Eagle Pass, TX 78852	1622 Industrial Pkwy Eagle Pass, TX 78852	1514 Maverick Industrial Blvd. Eagle Pass, TX 78852	1200 Ferry St. Eagle Pass, TX 78852	2219 Eidson Rd. Eagle Pass, TX 78852
Large	Large	Small	Small	Medium	Medium
104	49	6	2	23	10
High	Low	High	High	Medium	High
1GBx1GB	100x100MB	100x100MB	100x100MB	100x100MB	250x250MB

A network diagram is also provided - Attachment A.

Award of Proposal

Evaluation Criteria

- a. The County is under no obligation to award a contract for the services described in this RFP. If the County awards a contract based on the proposals received in response to this RFP, the contract will be awarded to the responsible proposer whose proposal is determined to be the most advantageous to the County considering the relative importance of price and the other evaluation factors included in this RFP. Award of any contract(s) will be subject to final approval of Commissioners Court.
- b. The County will not be liable for any expense incurred in the preparation of the proposals. The County shall be under no obligation to return any response to this Request for Proposal or other material submitted as a result of this RFP.
- c. Proposers whose evaluation scores are in a competitive range may be invited for interviews and presentations. The County reserves the right to award without further interviews or presentations.
- d. Proposers assume all costs associated with any potential travel and time for interviews, presentations or negotiations.

Evaluation Criteria:

Proposals will be evaluated and scored as follows:

- Meets/Understands needs of the County and Compatibility with system
- Proposer Experience
- Price of the Eligible Products and Services
- Compliance to Specifications
- Stability/Uptime

Proposal Evaluation:

An evaluation committee will be formed. The committee will conduct a group evaluation to determine the proposal that best meets the evaluation criteria. Once proposals have been submitted and evaluated, the County may conduct discussions with the responder(s) whom the County determines to be qualified for the award of this contract. The County reserves the right to ask for a best and final offer. The County anticipates negotiating a final contract with the firm submitting the most advantageous proposal. If negotiations are unsuccessful, the County reserves the right to end negotiations with that firm and to begin negotiations with the firm submitting the next most advantageous proposal.

Maverick County reserves the right to accept any Proposal, reject any or all Proposals, re-solicit other Proposals, and to issue a new RFP in the event that all Proposals are rejected, or that the County deems otherwise appropriate. Such determination will be based solely on the judgment of the County.

Open Records

Following the award of a contract, responses to this RFP are subject to release as public information unless the responses or specific parts of the response can be shown to be exempt from the Texas Public Information Act. All ISPs are advised to consult with their legal counsel regarding disclosure issues and take the appropriate precautions to safeguard trade secrets or any other proprietary information. The County assumes no obligation or responsibility relating to the disclosure or nondisclosure on information submitted by respondents.

ISP Understanding of RFP

By submitting a signed proposal, a respondent represents that it fully understands this RFP and shall abide by its terms and conditions. No exemptions, amendments, or deviations from this RFP shall be allowed in any proposals unless agreed to in writing and prior to the date that responses are due.

Unauthorized exemptions, amendments, or deviations in the response may result in disqualification of the proposal.

FORM A: OFFER STATEMENT AND BUSINESS INFORMATION

This proposal is submitted in response to the Request for Proposal # FY26-07: "Supply of Internet Service Provider (ISP) Services" and constitutes an offer by this proposer to enter into a contract as described herein. I hereby certify that the foregoing proposal has not been prepared in collusion with any other proposer or other persons engaged in the same line of business prior to the official receipt of this proposal. Further, I certify that the officer is not now, nor has ever been for the past six (6) months, directly or indirectly concerned in any pool or agreement or combination, to control the price of services offered, or to influence any person or persons to offer or not to offer thereon.

AUTHORIZED SIGNATURE

LEGAL NAME OF FIRM

AUTHORIZED SIGNATURE

TODAY'S DATE

TITLE

TELEPHONE NUMBER

FAX NUMBER

ADDRESS OF FIRM

CITY

STATE

ZIP CODE

EMAIL ADDRESS

ADDENDA ACKNOWLEDGED

Addendum No. _____ Initial _____

Addendum No. _____ Initial _____

Addendum No. _____ Initial _____

STATE RESIDENT CERTIFICATION: Our principal place of business or corporate office is in the State of Texas. YES _____ NO _____

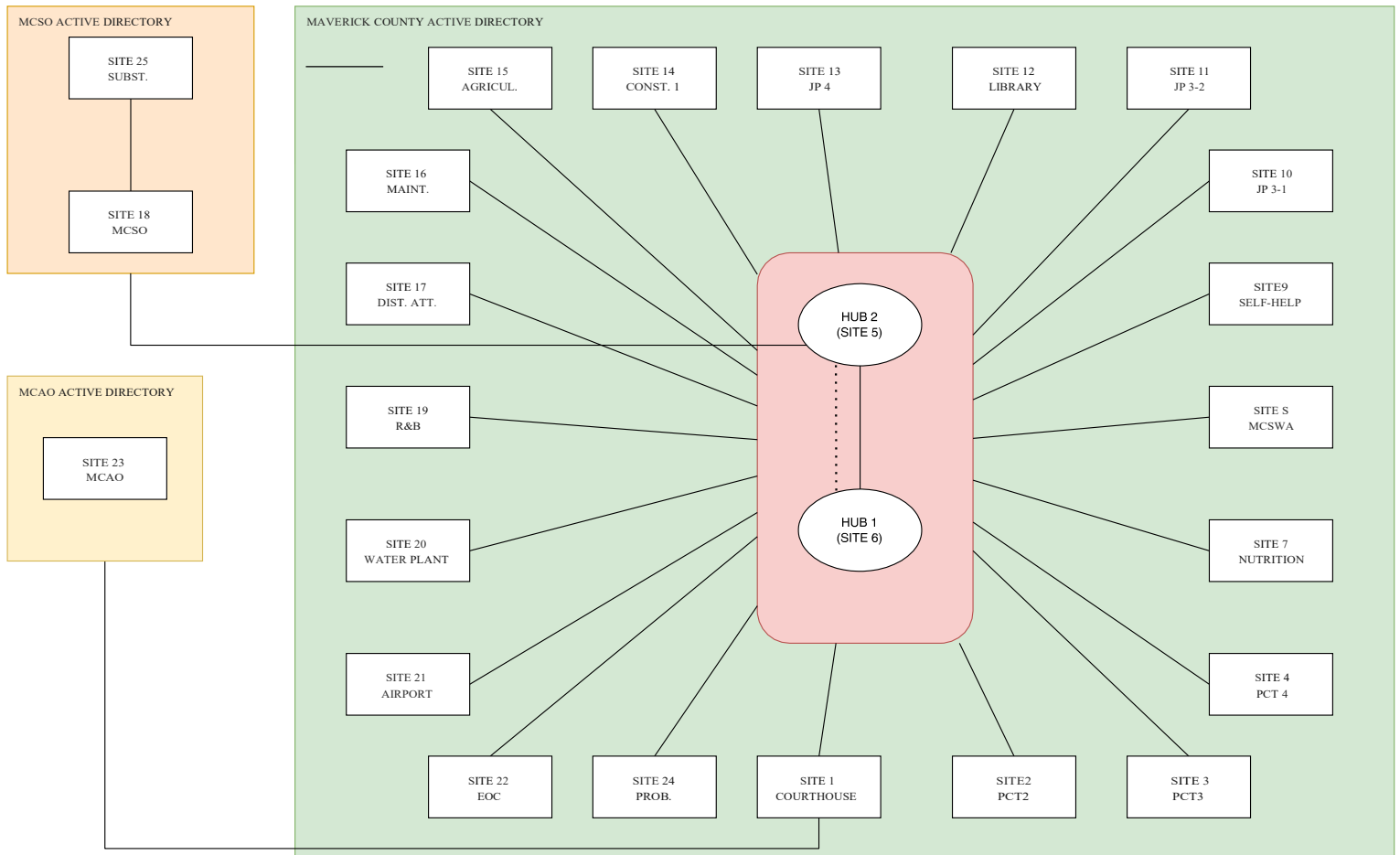
LOCAL RESIDENT CERTIFICATION: Our principal place of business or corporate office is in the Maverick County, State of Texas. YES _____ NO _____

NON-RESIDENT CERTIFICATION: Our principal place of business is _____

Attachment A

MAVERICK COUNTY NETWORK

DIAGRAM



NOTES:

****** All connections to red hub zone **D** represent s
one connection to Hub 1 and one connection to
Hub

NOTICE: THIS DOCUMENT IS CONSIDERED CONFIDENTIAL AND SHOULD NOT BE SHARED
WITH OTHER PARTIES UNLESS EXPRESSLY AUTHORIZED BY
MAVERICK COUNTY I.T.

DISCLOSURE OF CONFLICT OF INTEREST

Effective January 1, 2006, Chapter 176 of the Texas Local Government Code requires that any vendor, person, consultant or contractor considering doing business with Maverick County ("the County") to disclose in the Conflict-of-Interest Questionnaire ("the CIQ") , see attachment, the vendor, person, consultant or contractor's affiliation or business relationship that might cause a conflict of interest with the County. By law, the CIQ must be filed with the Maverick County Clerk's Office no later than the seventh business day after the Legal Notice date the person becomes aware of facts that require that statement to be filed.

The disclosure requirement applies to a person or business that contracts or seeks to contract with Maverick County for the sale or purchase of property, goods or service. Any purchase order or contract resulting from this process shall be considered null and void if the successful participant fails to comply with Texas Local Government Code Chapter 176. Vendors, consultants, contractors and others who desire to conduct business with Maverick County are encouraged to refer to Texas Local Government Code Chapter 176 for the details of this law. An offense under Texas Local Government Code Chapter 176 is a Class C Misdemeanor.

Please send completed forms to the Maverick County Clerk's Office located at 500 Quarry Street, Suite 2, Eagle Pass, Texas 78852, and attach a copy to your response.

CONFLICT OF INTEREST QUESTIONNAIRE
For vendor doing business with local governmental entity

FORM CIQ

This questionnaire reflects changes made to the law by H.B. 23, 84th Leg., Regular Session.

This questionnaire is being filed in accordance with Chapter 176, Local Government Code, by a vendor who has a business relationship as defined by Section 176.001(1-a) with a local governmental entity and the vendor meets requirements under Section 176.006(a).

By law this questionnaire must be filed with the records administrator of the local governmental entity not later than the 7th business day after the date the vendor becomes aware of facts that require the statement to be filed. See Section 176.006(a-1), Local Government Code.

A vendor commits an offense if the vendor knowingly violates Section 176.006, Local Government Code. An offense under this section is a misdemeanor.

OFFICE USE ONLY

Date Received

1 Name of vendor who has a business relationship with local governmental entity.

2

☐

Check this box if you are filing an update to a previously filed questionnaire. (The law requires that you file an updated completed questionnaire with the appropriate filing authority not later than the 7th business day after the date on which you became aware that the originally filed questionnaire was incomplete or inaccurate.)

3 Name of local government officer about whom the information is being disclosed.

Name of Officer

4 Describe each employment or other business relationship with the local government officer, or a family member of the officer, as described by Section 176.003(a)(2)(A). Also describe any family relationship with the local government officer. Complete subparts A and B for each employment or business relationship described. Attach additional pages to this Form CIQ as necessary.

A. Is the local government officer or a family member of the officer receiving or likely to receive taxable income, other than investment income, from the vendor?

☐

Yes

☐

No

B. Is the vendor receiving or likely to receive taxable income, other than investment income, from or at the direction of the local government officer or a family member of the officer AND the taxable income is not received from the local governmental entity?

☐

Yes

☐

No

5 Describe each employment or business relationship that the vendor named in Section 1 maintains with a corporation or other business entity with respect to which the local government officer serves as an officer or director, or holds an ownership interest of one percent or more.

6

☐

Check this box if the vendor has given the local government officer or a family member of the officer one or more gifts as described in Section 176.003(a)(2)(B), excluding gifts described in Section 176.003(a-1).

7

Signature of vendor doing business with the governmental entity

Date

DISCLOSURE OF INTERESTED PARTIES

In 2015, the Texas Legislature adopted [House Bill 1295](#), which added section 2252.908 of The Government Code. The law states that a governmental entity or state agency may not enter into certain contracts with a business entity unless the business entity submits a disclosure of interested parties to the governmental entity or state agency at the time the business entity submits the signed contract to the governmental entity or state agency.

The law applies only to a contract of a governmental entity or state agency that either (1) requires an action or vote by the governing body of the entity or agency before the contract may be signed or (2) has a value of at least \$1 million. The disclosure requirement applies to a contract entered into on or after January 1, 2016.

Steps to complete Form 1295:

1. Click this link <https://www.ethics.state.tx.us/File/>
2. See this video for Logging in the first time as Business user.
<https://www.ethics.state.tx.us/filinginfo/videos/Form1295/FirstLogin-Business/Form1295Login-Business.html>

See this video for How to complete Form 1295 online.

<https://www.ethics.state.tx.us/filinginfo/videos/Form1295/CreateCertificate/CreateCertificate.html>

NON-COLLUSION AFFIDAVIT

The undersigned bidder or agent, being duly sworn on oath, says that he/she has not, nor has any other member, representative, or agent of the firm, company, corporation or partnership represented by him, entered into any combination, collusion or agreement with any person relative to the price to be bid by anyone at such letting nor to prevent any person from bidding nor to include anyone to refrain from bidding, and that this bid is made without reference to any other bid and without any agreement, understanding or combination with any other person in reference to such bidding.

He/She further says that no person or persons, firms, or corporation has, have or will receive directly or indirectly, any rebate, fee gift, commission or thing of value on account of such sale.

OATH AND AFFIRMATION

I HEREBY AFFIRM UNDER THE PENALTIES FOR PERJURY THAT THE FACTS AND INFORMATION CONTAINED IN THE FOREGOING BID FOR PUBLIC WORKS ARE TRUE AND CORRECT.

Dated this ____ day of _____, _____

(Name of Organization)

(Title of Person Signing)

(Signature)

ACKNOWLEDGMENT

STATE OF _____,

COUNTY OF _____,

Before me, a Notary Public, personally appeared the above named and swore that the statements contained in the foregoing document are true and correct.

Subscribed and sworn to me this _____ day of _____, _____.

Notary Public Signature

My Commission Expires: _____